

## DELEGATED DECISIONS BY CABINET MEMBER FOR ADULTS– 16 APRIL 2026

### ITEM 3 – QUESTIONS FROM COUNTY COUNCILLORS

Questions are listed in the order in which they were received. Should any questioner not have received an answer in that time , a written answer will be provided.

<b>1. COUNCILLOR IMADE EDOSOMWAN</b>	<b>COUNCILLOR REBEKAH FLETCHER, CABINET MEMBER FOR ADULTS</b>
<p><u>Agenda Item 5: Complex Needs Supported Living</u></p> <p>How will the new Complex Needs Supported Living contract improve outcomes for residents compared with the current arrangements, and what measures will be used to assess its success?</p>	<p>The new Complex Needs Supported Living contract is intended to improve outcomes by increasing the availability of specialist, in-county supported living for adults with a learning disability and/or autism who have complex needs. This includes people on the Dynamic Support Register at risk of admission to hospital by detention under the Mental Health Act 1983, people ready to be discharged from hospital, and people currently placed out of county where a move back to Oxfordshire would better meet their needs.</p> <p>Compared with current arrangements, the new contract will provide a more planned and consistent model of support. It will enable people to live closer to their families, communities and local professional support networks, with their own front door in self-contained accommodation. The model is designed to be less restrictive than hospital, secure or some out-of-county residential placements, while still providing the specialist support needed to keep people safe and well.</p> <p>The contract will also give the council stronger oversight than individual spot-purchased placements, particularly those outside of Oxfordshire. It will include clear quality requirements, regular contract monitoring, and a support model based on strengths, independence, Positive Behaviour Support, trauma-informed</p>

practice, autism-informed approaches and least restrictive support. This should help people build skills, increase independence and reduce reliance on paid support over time where it is safe and appropriate to do so.

Success of the contract will be assessed through a combination of individual outcomes, quality measures and contract key performance indicators. These will include:

- the number of people supported to move from hospital, secure settings or out-of-county placements into suitable in-county supported living;
- reductions in avoidable admissions and support for timely discharge where hospital admission has been necessary;
- evidence that people are supported to live more independently, including through an agreed outcomes tool focused on strengths, skills and resilience;
- delivery of least restrictive support, including appropriate reductions in one-to-one support hours over time where needs reduce;
- quality assurance through regular contract monitoring, including quarterly strategic contract meetings with Commissioning, Operations, Quality Improvement, Procurement and Finance;
- feedback from people supported, families, professionals and the provider about whether support is safe, person-centred and helping people achieve better outcomes; and
- improved value for money through reduced reliance on out-of-county spot placements and better use of the council's capital investment in specialist accommodation.

	<p>Overall, the contract is expected to deliver better outcomes by providing more local, specialist and person-centred support, while giving the council stronger assurance over quality, cost and delivery.</p>
<p><b>2. COUNCILLOR IMADE EDOSOMWAN</b></p> <p><u>Agenda Item 6: Staying Well at Home Framework Model</u></p> <p>What safeguards are being put in place to ensure continuity and quality of care for residents during the transition from the current Live Well at Home framework to the new Staying Well at Home framework?</p>	<p><b>COUNCILLOR REBEKAH FLETCHER, CABINET MEMBER FOR ADULTS</b></p> <p>The Council aims to develop a home care market that delivers high quality care at home for those that require this service This is a priority for the SWAH framework. As part of the evaluation process the SWAH framework requires providers to work towards a higher level of quality threshold. The Council will monitor this closely as part of the contract management function for the duration of the contract.</p> <p>The Council recognises that individuals are likely to want continuation of care by the same providers and has prioritised continuity of care for residents as part of the transitional arrangements.</p> <p>As part of the tender process, the Council is developing a mobilisation plan to ensure the smooth transition to the new SWAH framework. This involves working closely with providers and the people they support under the current Live Well at Home (LWAH) framework to maintain quality and continuity of care.</p> <ol style="list-style-type: none"> <li>1. Where people are already receiving care from providers who successfully bid to join the new framework, these contracts will be moved over to the new framework and there will be no change to the person's care.</li> <li>2. Where people are being cared for by providers who do not apply or who are not successful in joining the new framework these contracts will be worked</li> </ol>

through on a case-by-case basis. Any move to the new framework will be by agreement with the provider and will take account of individual choice and continuity of care where possible. The Council anticipates some providers who do not join the new contract may wish to discontinue delivering care in Oxfordshire. Where there is a need to move a package of care to a different provider, we will take account of individual choice in terms of a new provider where possible.

3. The Council will work closely with providers prior to and after the commencement of the new contract to ensure quality of care is not affected.